# Drivers for implementation of smart home technology in NL

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### Agenda

- Introduction
- Smart houses & smart living
- Experiences with smart home implementation
- Barriers and challenges
- Smart meters
- Persuasive technology
- Conclusions





#### What is smart home technology

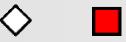
- Integration of technology and services for better quality of housing and living
- Types of smart houses:
  - houses with "intelligent" objects
  - houses with some "intelligence" and communicating objects
  - connected houses
  - learning and reacting houses
  - anticipating houses





#### **Evolution of "smartness" in telecare**

	Tradit. telecare (alarms & monitoring)	Smart houses (Domotics)	Fixed + mobile intelligence
1st generation	Social alarms	Social alarms + sensors + actors	Smart house + independ. robot
2nd generation	Social alarms + sensors + telemonitoring	Connected sensors + actors+ some intelligence	Smart house + integrated robot
3rd generation	Social alarms + sensors + telemonitoring + context awaren.	Connected sensors + actors+ intelligence + context awaren.	Smart house + integrated autonomous robot + context awaren.







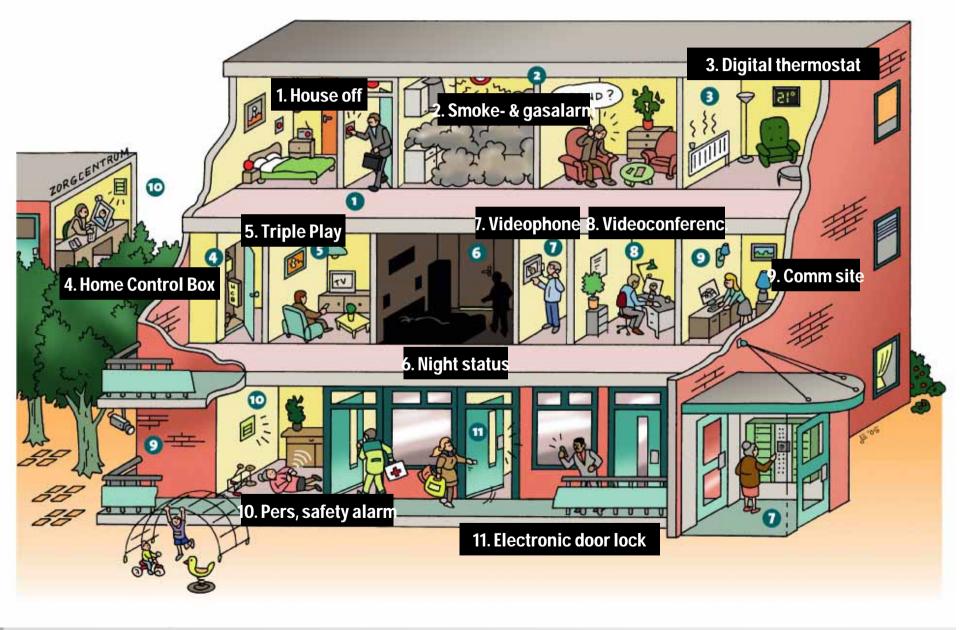
#### Trends

- Socio-economic trends: ageing of society and increasing costs of energy
- Technological trends
  - Internet of things
  - Context awareness
  - Increasing networking capacity
  - Increasing broadband (fixed and mobile)
  - Robotics
  - Advanced recognition (emotion, gestures, etc.)
  - Embedded systems
  - Nanotechnology/Biotechnology



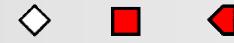


#### **Current "Ageing well at home" applications**



# What has been achieved in NL (7 million houses)?

- For supporting older people in apartment flats:
  - flats with 20 60 apartments
  - estimated numbers in NL:
    - 5.000 integrated smart homes for older people (new built)
    - 25.000 apartments with telecare solutions
- More efficiency in home care for older people:
  - 5000 individual houses with screen to screen care
  - 2500 telemonitoring of vital signs
- For comfort, luxury and comfort in high-end houses:
  - 5000 expensive villa's

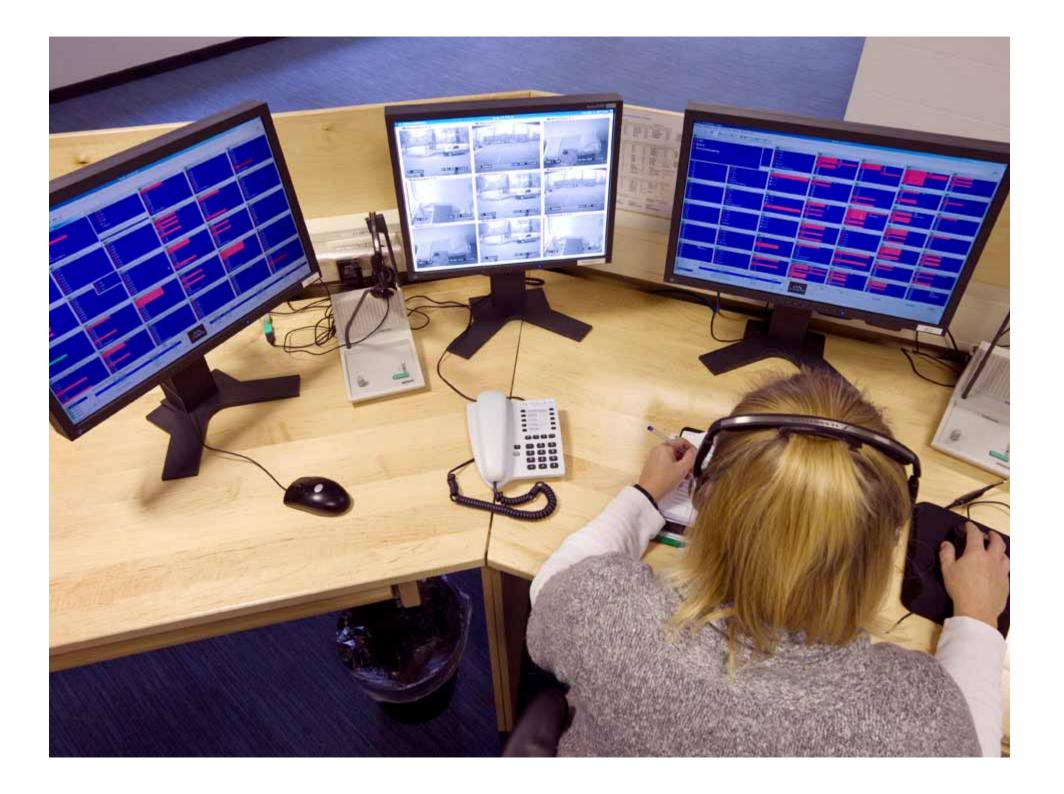




## What has been achieved in NL (120.000 res. + 130.000 nursing home places)?

- For remote monitoring of (demented) older people in nursing homes and residential apartments:
  - Estimated in NL: 40.000 50.000 bed maths, infrared detectors, sound monitoring and camera monitoring
- More efficiency in monitoring (at night) of persons with mental disabilities in small scale group living:

- 50.000 rooms with sound monitoring (camera's)



#### **Barriers and challenges**

- Interoperability and standardisation still big issues;
- Not enough skills in installation business;
- Installers traditionally from electro technical mono discipline;
- Consumer not aware of possibilities and opportunities;
- Basic control system relatively expensive;
- Human machine interaction permanently underestimated.



#### What is interoperability?

- There are multiple "layers" of interoperability:
  - Protocol interoperability: the ability to exchange bits & bytes over a network
  - Syntactic/functional interoperability: the ability to exchange messages/data in a well-known format
  - Semantic interoperability: the ability to provide a common understanding (semantics) of the data exchanged
  - User perceived interoperability: components of a system communicate with one another effectively, correctly and provide the expected services to the user.
- User perceived interoperability is what we need, but all other layers are necessary preconditions!





#### **Energy management**

- From early nineties up to 3-4 years ago: energy saving was not really an issue;
- How can smart houses contribute to saving:
  - Automatic switch off of equipment and lighting; lower heating at absence;
  - Use of equipment only when energy is cheapest;
  - Smart metering: measuring in detail, giving feedback to user – social feedback better than factual feedback;
  - Use of persuasive technology to strengthen feedback by smart metering.



## Pulse counter for gas and electricity: factual use, history + nominal value of a reference house



Nest (Apple): 6 sensors for temperature, movement, light and humidity. Takes about a week before thermostat knows how one lives for adapting the heating. Also abnormal situations are recognised.



#### Toon (Eneco)

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#### E-thermostat (Essent)





#### Feedback via an avatar









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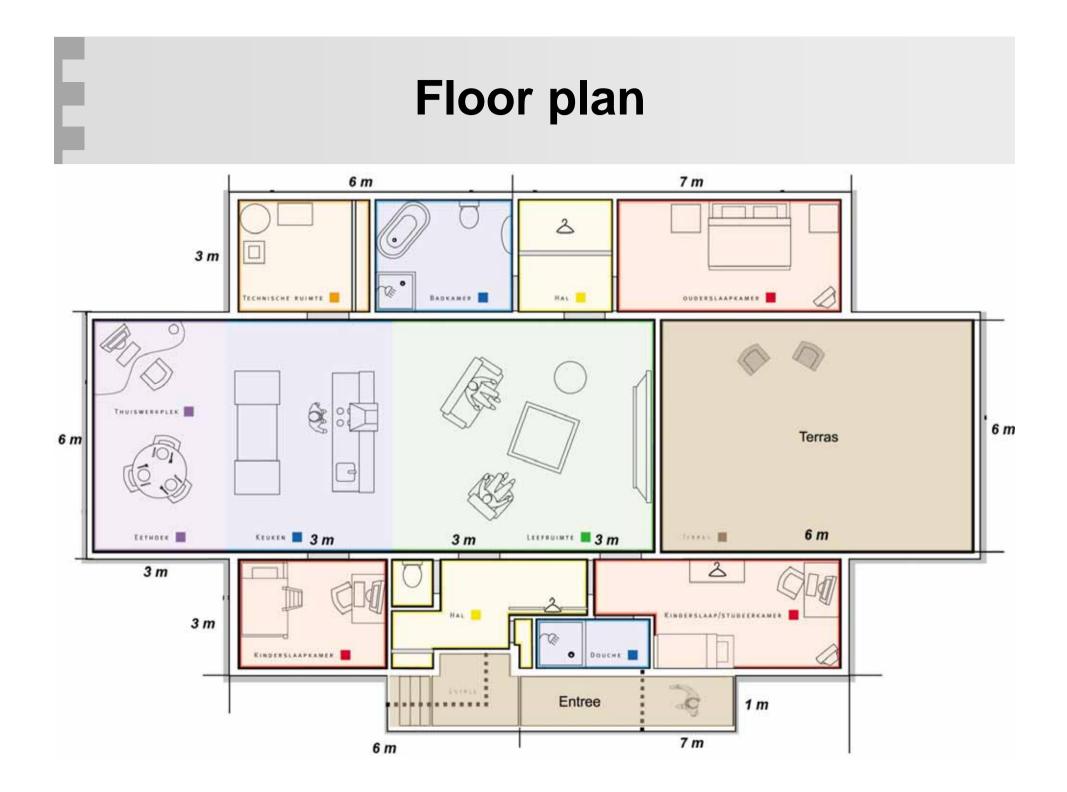




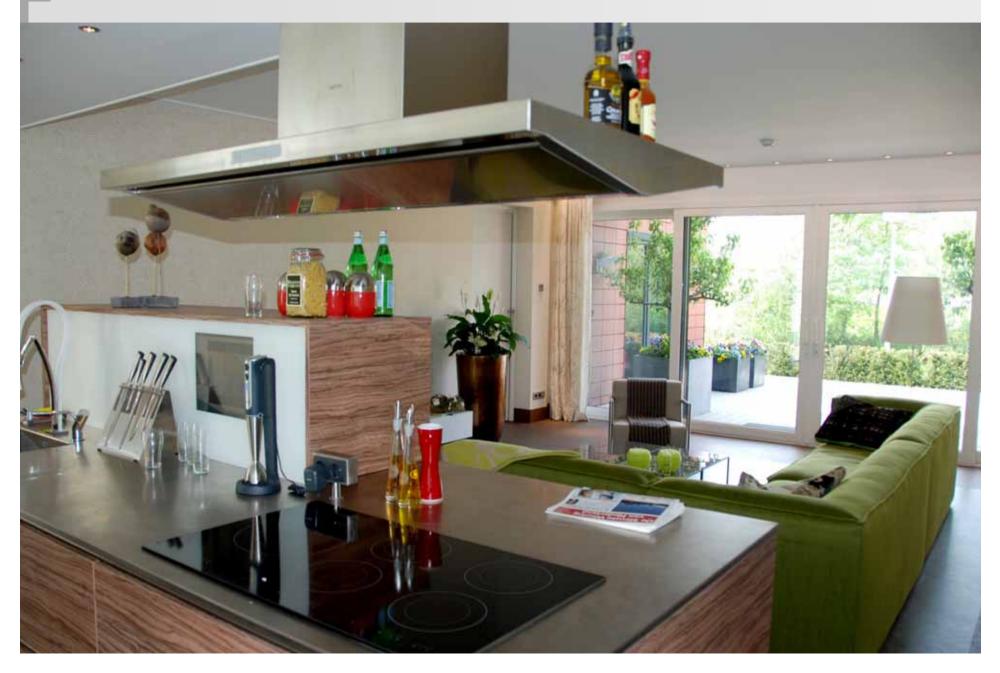






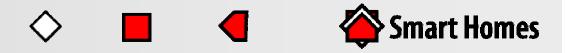


#### **Kitchen and living room**

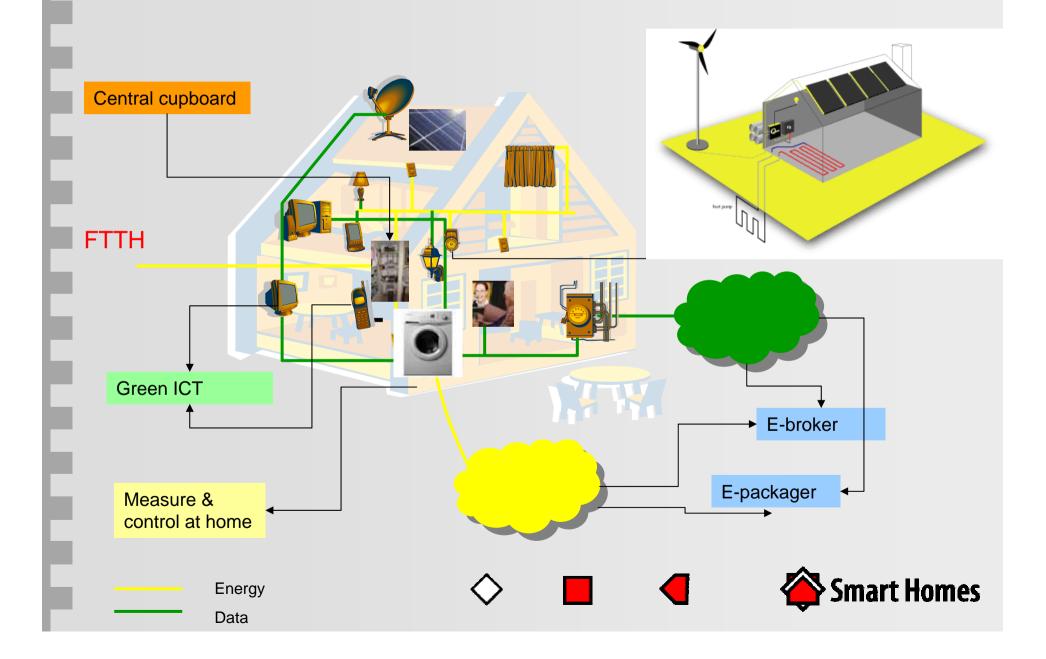


#### **Future challenges**

- Research: real smart house for optimal energy use and support of the resident;
- Interoperability: competition versus cooperation
- Industry: large companies versus SME's
- Costs: mass markets versus niches
- Care area: social + medical care (reimbursement) versus more consumer investments
- Energy area: interests of large oil companies + government versus private households;



### Vision: connection care-energy with big data leading to unforeseen new opportunities and new players



### Conclusions

- Smart house developments have taken long way but are taking off rapidly now;
- There are still lots of barriers to overcome before mainstream implementation will take place;
- In care: business case may need a total different approach, far from the medical/care models;
- In energy: upcoming strong business case and therefore key driver for breakthrough;
- Smart houses will become transparent houses with big data and "controlled" living and therefore special attention is needed for privacy and ethical issues.



